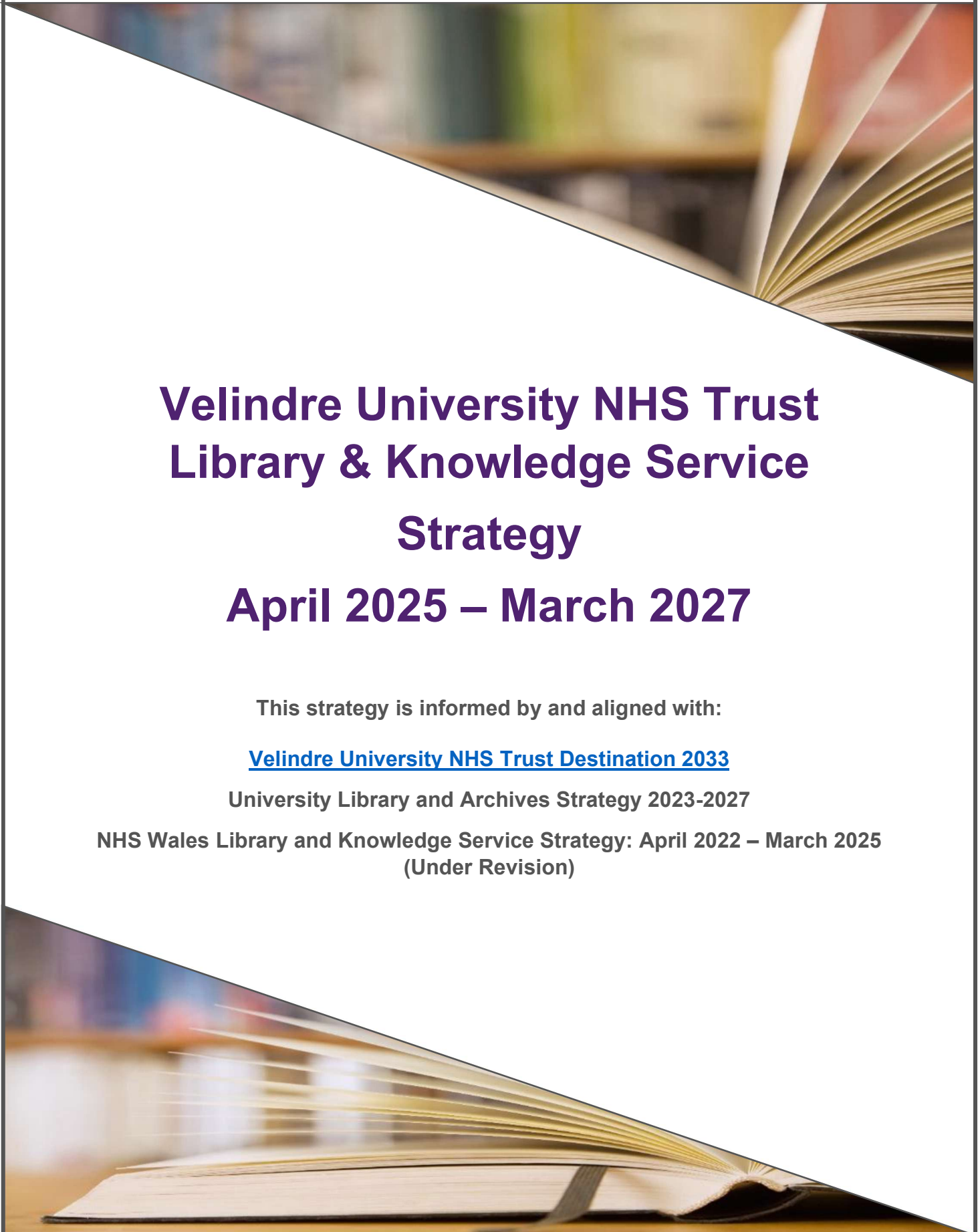


The background of the page features a large, diagonal image of an open book with its pages fanned out, creating a sense of depth and knowledge.

Velindre University NHS Trust Library & Knowledge Service Strategy April 2025 – March 2027

This strategy is informed by and aligned with:

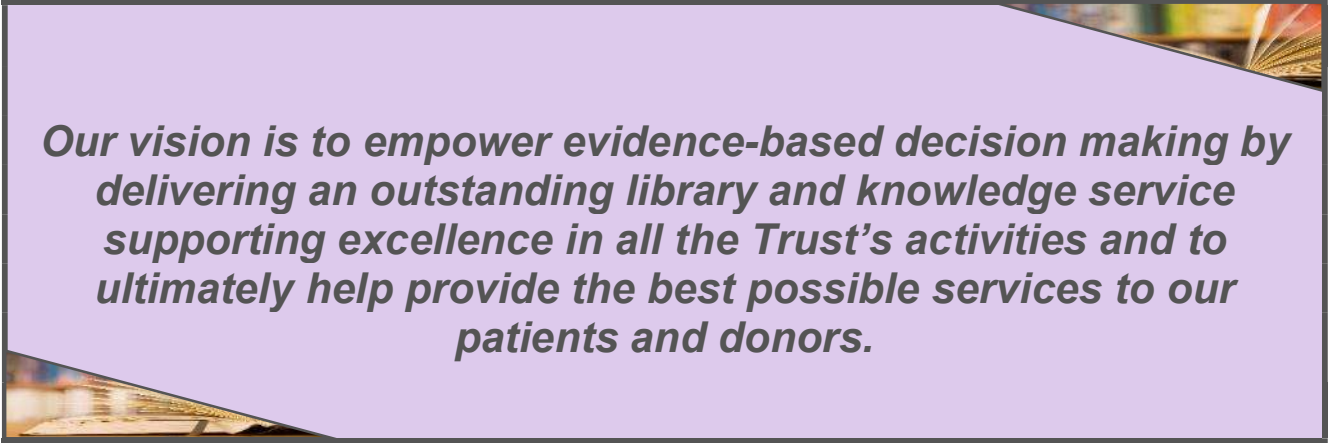
[Velindre University NHS Trust Destination 2033](#)

University Library and Archives Strategy 2023-2027

NHS Wales Library and Knowledge Service Strategy: April 2022 – March 2025
(Under Revision)

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Our vision is to empower evidence-based decision making by delivering an outstanding library and knowledge service supporting excellence in all the Trust's activities and to ultimately help provide the best possible services to our patients and donors.

We currently do this by providing:

- Specialist oncology collection of books and journals – both in print and online.
- General health related books and journals including management material – both in print and online.
- Access to UpToDate – an evidence based clinical decision resource.
- Access to TNM online (TNM Classification of Malignant Tumours)
- Supporting access to the National NHS Wales eLibrary resources.
- Mediated literature searching. Providing an efficient structured search for information on defined areas of interest to support job roles from operational requirements through to very specific patient care requests.
- Systematic Review searching service. The Librarian is an experienced systematic reviewer and can provide the search element for SR projects, in accordance with the PRISMA-S reporting guidelines.
- Research support. Providing the information input into groups or individuals.
- Information literacy training.
- Current awareness services including the KnowledgeShare service.
- Enquiry service.
- Pleasant, quiet workspaces.

These services are provided to all members of VUNHST staff and students including those based at:

- Velindre HQ Nantgarw
- Velindre Cancer Centre, Cardiff
- Radiotherapy Centre: Neville Hall, Abergavenny
- Welsh Blood Service, Llantrisant and across Wales
- Heath Technology Wales, Cardiff
- Cardiff University staff and students

Our Strategic Aims Are:

1.The right resources.

Our priorities for 2025-2027 are;

- *To provide financially sustainable, appropriate resources both in print and in e-format and to ensure best value for money.*
- *to explore the use of artificial intelligence in a healthcare setting and in particular their usefulness in the delivery of a modern information and knowledge service*

How will we do this?

We will:

- collect and analyse usage statistics for our e-resources.
- seek opinions of the workforce on the library collection and react to those opinions and to any developments in the organisation or the workforce.
- investigate the impact of and to advocate for the proper use of AI in discovery-based information resources and the potential use (and misuse) of generative AI such as ChatGPT for knowledge management within the Trust, ensuring compliance with copyright and other appropriate legislation.

This priority aligns with or supports:

University Library and Archives Strategy theme:

Information discovery, resources, and collections: We will inform learning and research outcomes, evidence, impact, and policymaking through maximising the discovery and use of information resources.

NHSWLKS Strategic aim 1:

The management and mobilisation of evidence and knowledge to ensure access to a wide range of relevant, up to date knowledge resources to support evidence-based practice, research and professional learning.

VUNHST Strategic Goal 3:

A beacon for research, development and innovation in our priority areas.

2. The right services

Our priorities for 2025-2027 are;

- *To maintain and develop outstanding library services by securing continued funding from VUNHST and to negotiate the 2025-2027 SLA with Cardiff University.*
- *To ensure that the library services and resources are used efficiently and effectively.*
- *To enhance library space to provide zoned areas that accommodate silent study, collaborative study and space for relaxation/reflection.*

How will we do this?

We will:

- present an annual report to the Trust on the 2025-26 library service spending with evidence of usage and impact where possible.
- communicate with the University Librarian through our line management to secure signatures for the 2025-27 SLA.
- continue to develop our digital and physical training programme.
- continue to engage with the Transforming Cancer Services programme to make a positive impact on the final design of the library space and ensure the smooth transition into the new Velindre Cancer Centre.

This priority aligns with or supports:

University Library and Archives Strategy themes:

Transforming spaces: We will provide a welcoming, engaging, and inspiring cultural experience for our communities.

Education and learning: We will help foster graduate attributes through promoting digital and information literacy in the curriculum, and as well as for researchers and NHS Wales.

NHSWLKS Strategic aim 2:

The provision of information skills and digital literacy training to ensure the current and future NHS workforce have the skills to make the best use of online evidence resources and services to support evidence based practice and research.

NHSWLKS Strategic aim 3:

The provision of library space which is welcoming, safe and equipped for purpose to ensure that we provide quality learning environments for all staff and students.

VUNHST Strategic Goal 4:

An established 'University' Trust which provides highly valued knowledge and learning for all.

3.The right structure

Our priorities for 2025-2027 are;

- *To position the library service in the best possible place within the Trust to reach and impact all departments and provide a timely efficient service for all Trust staff members.*
- *To ensure that the services and resources delivered by the library are the most appropriate and meet the changing needs of the Trust.*

How will we do this?

We will:

- engage with our VUNHST line management team in cancer services on the restructuring of VCS and the implementation of any admin structures related to the Centre for Learning to strengthen relationships and the position of the library service within the Trust.
- run a series of small, targeted surveys/questionnaires looking at specific elements of the service and use the results together with some of the initiatives above to design the service going forward.
- Engage with NHSWLKS to investigate the feasibility of a joint national libraries' 'dashboard' for the collection of data and the production of a research repository using Microsoft 365 tools.
- Be part of the planned QIO process with the rest of NHSWLKS in order to monitor and continually improve our services.

This priority aligns with or supports:

University Library and Archives Strategy theme:

Partnerships: Our priority is to strengthen provision to NHS Wales under our service level agreements, focusing on teaching and literature searching capacity.

NHSWLKS Strategic aim 4.

The use of nationally agreed quality assurance frameworks and standards.

NHSWLKS Strategic aim 5:

Engagement with our local NHS workforce to develop, promote and evaluate services, and to demonstrate the impact of our work within our organisations.

VUNHST Strategic Goal 2:

An internationally renowned provider of exceptional clinical services that always meet, and routinely exceed, expectations.

Action Plan

12 month action plan to April 2027

ACTION	MEASURE	TIME
Prepare costings and information for 2026-27 SLA	Submitted to VUNHST	October 2025
Prepare Annual Report April 2025-March 2026	Submitted to CU/VUNHST	May 2026
Investigate eBook purchase to support users and the Oncology Academy. Add important titles to catalogue – market and track usage.	Ebooks added to catalogue Usage data obtained	July 2026 (interim date)
Engage with final internal design meetings for nVCC.	Sign off equipment and décor requirements.	October 2026 (interim date)
Once the nVCC admin arrangements have been confirmed, investigate if the library positioning within the organisation will be realigned and if the Library Review needs revisiting.	Meetings with VCC and eventual positioning of the library within the organisation	October 2026 (interim date)
Weed the print journal archive collection and book stock in preparation for the move to the nVCC.	Collection weeded and titles disposed of or given to other libraries.	October 2026
Manage the transition into the new library space in the nVCC in accordance with the Trust timeline.	Successfully moved and installed in the new library.	March 2027
Continue to engage with NHSWLKS Microsoft 365 national project	Plan actions as a result	March 2027
Continue to take part in the NHSWLKS QIO project	Plan actions as a result	March 2027
Continue the watching brief on generative AI principles and tools.	Pass on relevant information to Trust staff	March 2027